

## Member Affairs Committee (MAC) Minutes

April 27, 2022

**Present:** Margaret Gerard, JoAna McNerthney, Karen Folger, RJ Halloran, Holly O'Neil (facilitator), Mardi Solomon (notes), Amy Esary (5:55)

### Welcome & Agenda review

#### Consent Agenda

- **March MAC Minutes** – Approved by consensus

#### Board Report – Margaret

- The Board hired a consultant to help with the GM Search which is the Board's main focus right now. The Board also is preparing for a Spring Retreat.

#### Prepare for Board conversation

- **Retreat Date: Sun., May 22, 10:00 -3:00.**
- All MAC and Finance Committee members are invited to the whole retreat.
- There is a half-hour on the agenda for a MAC presentation.

#### Review Draft MAC Accomplishments Handout – JoAna & Nate

- JoAna and Nate presented a document they created with Mardi to be shared at the Board retreat.
- The group brainstormed questions to ask the Board at the retreat.

Agreed that Nate will present at the retreat and everyone else can share in asking the questions.

#### Discuss Community Shopping Day (CSD) Priorities

- Funding will be for non-profits, cooperatives, and organizations acting as a non-profit, but not necessarily a legal 501(c)3 non-profit. For-profit businesses can request funds from the Farm Fund.
- The application doesn't go out until July.
- Would like to have a well-rounded slate with at least 12 applications (one group each month).

Agreed to go back to how MAC used to do the applications with a broad focus on strategic initiatives. Will continue to use the streamlined application form from last year.

Next Steps: Look at application form at the next meeting.

#### Outreach Report – Amy

- Amy asked what information members would like included in outreach reports. They responded:
  - What has happened in the past month and plans for the near future.
- Recruitment of new MAC members is needed to have committee membership that is more representative of Co-op shoppers.
  - RJ's Challenge: Bring a buddy to the next MAC meeting and you will get dumplings.

#### Member Concern: Letter Regarding Security Guards at the Stores

- Everyone confirmed they read the letter from a concerned member.
- Having guards at stores is an operational matter. Having members who feel safe and welcome is a member matter.
- Re next steps: The Interim GM and Board Chair are in communication with the member who wrote.

Agreed to study the resources provided in the letter and discuss this at the next MAC meeting.

#### Report about Downtown Safety Meeting – RJ

- There were many presentations on a variety of topics including a new Downtown Ambassador program, parking, and graffiti abatement.

**Next Meeting:** Wednesday, June 29, 5:30